

KHUTHAZA NDIMA

SAP PROGRAMME DIRECTOR | ENTERPRISE TRANSFORMATION LEADER

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EXECUTIVE PROFILE

SAP and enterprise transformation leader with 18+ years of global experience leading and delivering complex SAP, ERP and enterprise transformation programmes across consulting, financial services, retail and fashion, public services, media, maritime and logistics environments. Brings together programme governance, commercial and budget management, systems integration, change and adoption, and the leadership of multinational, cross-functional teams. Trusted by senior stakeholders to translate business priorities into practical delivery strategies, align technology and operating needs, and bring clarity to high-complexity programmes from implementation planning through adoption.

CORE EXPERTISE

SAP Programme Leadership | Enterprise & ERP Transformation | Programme Governance | Executive Stakeholder Engagement | Commercial & Budget Management | Systems Integration | Cross-functional & Multinational Team Leadership | Change Management & Adoption | Data Migration & Governance | Vendor & Third-party Management | Business Process Management | Agile & Waterfall Delivery

PROFESSIONAL EXPERIENCE

Director SAP Programmes | Capgemini | London, United Kingdom

Senior Manager, Head of SAP Delivery ETP | Deloitte / Keytree Limited, a Deloitte Company | 2020-2023

- Led SAP delivery across media, public services, maritime and financial-services environments, shaping scalable ERP strategies and establishing governance for complex client programmes.
- Reduced project timelines by 15% through SAP implementation best practices while maintaining focus on programme control and business priorities.
- Directed cross-functional teams of 20+ consultants and developers, aligning delivery activity with budget requirements.
- Developed client-specific implementation strategies linked to 90% stakeholder satisfaction, bridging business objectives and technology delivery.

Senior Project Manager | Rizing, a Wipro Company / Attune Consulting UK | London | 2015-2019

- Managed multimillion-pound fixed-price and Time & Material SAP implementations, achieving 12% average cost savings through resource optimisation.
- Led SAP Fashion Management implementations for Burberry, GStar, Gucci and Missguided using Agile and Waterfall delivery approaches.
- Coordinated multidisciplinary delivery across SAP FMS, S/4HANA, CAR, e-Commerce, POS and warehouse and logistics integration.
- Developed change-management strategies that achieved 95% user adoption and built vendor and third-party relationships supporting integration and delivery.

Program Manager (Contract) | Lincoln College Group | 2014

- Delivered a scalable finance-data business-process model across the Group's schools, improving real-time reporting of expenditure and growth; improved accountability and project oversight by 30% through ERP governance and increased system utilisation by 25% through SAP ERP training.

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PROFESSIONAL EXPERIENCE - CONTINUED

Head of Corporate Finance Ledger Reference Data | Royal Bank of Scotland Group | 2012-2014

- Led the implementation of Reference Data Management solutions, strengthening data governance and streamlining financial reporting across corporate finance functions.
- Designed and delivered a roadmap integrating SAP with existing financial systems, increasing operational efficiency by 20%.
- Worked across functions and with senior finance stakeholders to align SAP capabilities with corporate financial strategy and improve information reliability.

Senior Change & Project Manager | SAP | South Africa & Germany | 2008-2012

- Managed international teams and enterprise change initiatives across client and internal SAP programmes, including SAP Real Estate delivery for Al-Futtaim and a major ERP implementation for Transnet.
- Led work for Sinopec that reduced month-end close time by 40%, contributing to enterprise-wide SAP adoption.
- Led internal initiatives including a Knowledge Management Repository and a Business Process Management certification programme.

EARLIER CAREER

Project Manager, Information Delivery Workstream | JPMorgan Chase | May 2006 - Dec 2006

- Led implementation of an SAP and Business Objects General Ledger Risk Warehouse.

Manager, Institutional Services Group Operations | Morgan Stanley | Sep 2005 - Mar 2006

- Automated Latin American Equities processing and reporting.

Consultant | BearingPoint / KPMG Consulting | Feb 2004 - Aug 2005

- Served as Lead PMO & Test Manager for the Reference Data workstream associated with the \$58B JPMorgan Chase / Bank One merger and completed SOX requirements and specification work for Morgan Stanley.

Information System Ops Analyst and Project Leader | Oak Brook Bank | Jul 2001 - Oct 2003

- Led a 24-hour IVR/CRM implementation serving 35,000+ bank customers and delivered training for 150+ users and administrators.

SAP, TRANSFORMATION & DELIVERY ENVIRONMENT

SAP S/4HANA | SAP FMS | SAP CAR | SAP ERP Financials | POS & e-Commerce Integration | Warehouse & Logistics | Data Migration & Governance | Programme Governance | Change & Adoption | Agile / Scrum / Kanban | Waterfall | ITIL | SDLC | BPMN | JIRA | Confluence | MS Project | SAP Solution Manager

INDUSTRY EXPERIENCE

Financial Services & Banking | Retail & Fashion | Public Sector | Media | Maritime & Logistics

EDUCATION

Bachelor of Arts, International Relations & Economics

Wellesley College | Wellesley, Massachusetts, USA

LANGUAGES

English - Native or Bilingual | German - Limited Working | French - Limited Working | Xhosa - Limited Working